

Community Action Plan (CAP) 2026



Tazwood Community Services, Inc.

610 Park Ave.

Pekin, IL 61554

808 S. Eldorado Suite 100

Bloomington, IL 61704

Tazwood Community Services, Inc. is a not-for-profit community action agency dedicated to providing resources, guidance, and assistance to individuals and families navigating their way through economic hardship. |

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COMMUNITY SERVICES BLOCK GRANT (CSBG)

1 Community Action Plan Certification

Agency Name	Tazwood Community Services, Inc.
Name of CAP Contact	Ann Mudd
Title	Program Services Manager
Phone	309-266-9941
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*CAP Board Approved MM/DD/YYYY:	Click to type Date the Agency's Board approved the CAP.
CSBG Year (YYYY):	2026

****Attach board minutes from the meeting where the CAP was approved, note in appendices.***

Board and Agency Certification

The undersigned hereby certifies that this agency complies with the Federal CSBG Programmatic and State Assurances as outlined in the CSBG Act. The undersigned further certifies the information in this Community Needs Assessment and the Community Action Plan is correct and has been authorized by the governing body of this organization.

Lindsey Nance		Click or tap to enter a date.
Executive Director (printed name)	Executive Director (signature)	Date
Dr. Chuck Nagel		Click or tap to enter a date.
Board Chair (printed name)	Board Chair (signature)	Date

Certification of ROMA Trainer/Implementer

The undersigned hereby certifies that this agency's Community Action Plan and strategic plan documents the continuous use of the Results Oriented Management and Accountability (ROMA) system (assessment, planning, implementation, achievement of results, and evaluation).(Organizational Standards)

Click or tap here to enter text.		10/25/2023
NCRT/NCRI (printed name)	NCRT/NCRI (signature)	Date

2 Community Action Plan Summary:

2.1 Provide a brief summary of how funds are used to support the overall operations of the agency. (CSBG Act)

This summary should go beyond the specific programs provided by the agency.

Tazwood Community Services, Inc.'s funds are used to support all aspects of the agency's operations along with providing client support services. Funds are charged to all grants Program Support, based on the time each person spends in the program(s). All Program Specialists are trained in all agency programs, CSBG, LIHEAP, IHWAP and EBRP. Staff completing fiscal and administrative duties are charged to the Administration portion of the grants. Expenses for rent, utilities, telecommunications, direct shared cost, and so forth are expended in accordance with the agency's Direct Costing Methodology. TCSI does not utilize indirect cost reimbursement.

As a required WIOA partner, Community Services Block Grant (CSBG) funds help support collaboration with local Workforce Innovation and Opportunity Act (WIOA) offices in Tazewell and Woodford Counties. These funds contribute to the operation of the One-Stop Centers, ensuring residents have access to coordinated employment, training, and support services.

CSBG funds also supplement 13 area food pantries across Tazewell and Woodford Counties, helping them provide essential items to distribute within their communities. Additionally, CSBG funds supports two designated food pantries, one in each county, with funding to purchase and distribute school supplies at the beginning of the school year.

CSBG funds are used to complete the Community Action Plan and the Community Needs Assessment to see the unmet needs are in the agency's service area.

2.2 Please explain how the Board of Directors was involved in the planning process to create the CAP. (IL Economic Opportunity Act)

The Community Action Plan is a continuing interaction between the Board of Directors and TCSI's Executive Director and Management Team. The Board of Directors provides a variety of experience and expertise, giving insight from their perspective. Throughout the year, board members provide input into the programs and services provided by TCSI. Through analysis of the service area and the results from the Community Needs Assessment, TCSI Board of Directors and the Management Team will discuss programs and outcomes to ensure the needs of our clients are met.

At each board meeting, the Board of Director's receive programmatic and financial reports to see the met and unmet needs of our clients.

The Board of Directors participates in the Stakeholders Needs Assessment Survey and the results of this survey along with the Customer Needs Assessment Survey are shared with the board prior to beginning the new year's CSBG programs.

2.3 How was the client population involved in this process? (IL Economic Opportunity Act)

Clients play a crucial role in the success of our Community Action Plan. Their involvement is continuous and helpful, particularly through daily interaction such as in person and phone assessments and the intake process.

TCSI staff actively participate in resource fairs and community events throughout the service area. These events provide staff with a chance to engage with people who may not be aware of TCSI services and build relationships with other service providers.

The Management Team conducts presentations to parent groups, such as, Head Start, Pekin Pre-School Family Education Center as well as local organizations and community clubs. These sessions are usually smaller groups allowing for more personal and engaging conversation between TCSI staff and attendees.

During intake and other interactions, clients are given links/QR codes to complete the Community Needs Assessment on their own time. The results of the Community Needs Assessment surveys are reviewed and discussed at management meetings and key findings are brought to the Board of Directors for discussion and decision making on programs and services for the upcoming new CSBG grant.

2.4 How was the community involved in this process? (IL Economic Opportunity Act)

The Community Needs Assessment surveys are distributed through community events to allow people to share their perspective on local needs. Direct engagement with community members at resource fairs and outreach events, gather feedback while raising awareness about TCSI.

TCSI also engages with a wide range of elected officials, local leaders, service providers, schools and community organizations to gain a better understanding of the needs within our communities. These meetings give a perspective on the challenges faced by the service area and the trends and service gaps within the community.

2.5 How will your Agency leadership team and Board of Directors monitor and document the success of the plan, including comparing targeted outcomes to actual results during the program year? (Organizational Standards)

The Executive Director and management team meet weekly to share updates on all agency performance, assess overall agency performance and to ensure programs are in alignment with organization goals and community needs.

The Executive Director and management team review underserved programs during these meetings, discuss ways to identify gaps in services, explore strategies to better promote or enhance services and ensure community needs are addressed.

At each board meeting, the Executive Director provides updates on the progress of TCSI programs, discusses program performance, adjustments to services, if needed, and targeted outcomes versus actual results.

TCSI maintains a flexible approach by adjusting outcomes and results throughout the year via budget modification, reviewing program results at the end of each program year and discussing new guidelines or services if a program does not meet the projected community needs.

This process ensures that TCSI remains responsive, adaptable, and accountable to both its mission and the needs of the community.

3 Service Delivery System

3.1 Describe your agency's service delivery system. Include a description of your client intake process or system and specify whether services are delivered via direct services or subcontractors, or a combination of both. (CSBG Act)

TCSI promotes our LIHEAP, CSBG and Weatherization programs through multiple channels, such as news releases and social media post at the beginning of each program and throughout the year. Email blasts are sent to local service providers, schools, churches, and food pantries announcing the programs and updates periodically throughout the year.

When a person calls or walks into one of the TCSI offices, staff conduct a screening to assess the eligibility for available programs, household situation and crisis need. Clients with crisis needs, (disconnect notice, no utility service, or no heat) are offered emergency appointments or instructed to walk in. Crisis appointments are done at the within 24-28 hours. Non-emergency appointments can be scheduled up to 60 days in advance.

Clients can schedule appointments directly on TCSI's online scheduling system. This system can schedule appointments up to 60 days in advance and has the capability to send text or email reminders to the client.

TCSI offers both in-office and phone appointments to best serve the needs of our clients. Customers needing to supply documentation have a variety of ways to get their documents in TCSI. Customers can bring documents into the office, drop in secure drop boxes located outside each office, fax, or upload them securely into LIHEAP.net or STARS systems.

TCIS informs clients of the required documents based on the programs(s) they are applying for. Documents required are social security cards, most recent gas, electric, or water bills, proof of 30-day gross income for all household members. Additional documents may be requested depending on the specific needs of the household.

During the intake process, Program Specialists will assess each household's situation and determine which services TCSI can provide. TCSI Program Specialist are trained in all programs, LIHEAP, CSBG, Weatherization, Emergency Furnace, and Employment Barrier Reduction Program. CSBG currently offers housing and water assistance, dental, optical, prescription and hearing aid services, car repairs, summer camp and scholarships. TCSI subcontracts with 13 local food pantries with CSBG funds to help supplement their local food needs for residents.

TCSI participates in the IRIS system (Integrated Referral and Intake System) through the Tazewell County Health Department. The IRIS system allows for direct referrals to a wide range of services throughout the service area and partnering agencies can provide direct referrals to TCSI.

Both TCSI's offices (Pekin and Bloomington) are open Monday through Friday, 8:00 a.m. – 12:00 p.m. and 1:00 p.m. – 4:00 p.m., except for major holidays and occasional training days. TCSI offers phone appointments, in-office appointments, and walk-in appointments for crisis situations. At least one Program Specialist in each office is available daily to assist with crisis appointments.

TCSI also has community intake sites throughout the communities we serve, such as senior/disables housing complexes, local Head Start sites, local housing authorities, and local township offices.

During the client assessment, if TCSI is unable to serve a client directly, Program Specialist will use the IRIS system, TCSI resource referral guide, or 211 to provide referrals to partnering agencies.

3.2 Identify all underserved rural or metro communities in your geographical service area and steps you will take (*or have taken*) to improve your service provision to these areas.

As part of TCSI's 2025-2030 Strategic Plan, one of the goals is to increase awareness and accessibility to the rural and underserved areas within our service region.

According to the Community Action Needs Assessment report, 64.6% of Livingston County, 70.16% of Woodford County, 21.82% of Tazewell County and 21.56% of McLean County are rural. Attachment B.

The Department of Commerce and Economic Opportunity's Office of Community Assistance identified 18 rural communities in our service area that are underserved. TCSI collaborated with DCC Marketing to develop a campaign to target the underserved communities. The campaign went live in January 2026 with videos on Facebook, YouTube, TikTok, and Google Search. Billboards were placed in 3 main highways near the underserved communities, and colorful eye-catching posters, flyers and handout cards with a QR code linking our website were created. Attachment D.

3.3 How do the services proposed remove obstacles and solve problems that block the achievement of self-sufficiency? (CSBG Act)

TCSI's CSBG programs are designed to help people or families with basic needs such as housing, utilities, food, education, and medical.

1. The School Supply program assists families with back-to-school shoes and school supplies for children entering Pre-K through 12th grade. Many families in the service area are unable to afford basic school supplies and shoes for children going back to school in the fall. These expenses can be overwhelming, especially when a family has multiple children. This program helps ease the financial burden for families and help children start the school year with the tools and confidence they need to succeed.
2. The Housing Assistance Program assists families who had an emergency with a one-time rent/mortgage payment to avoid eviction or foreclosure and prevent homelessness. This program can also help homeless individuals or families with a first month rent or deposit payment to secure stable housing. This program reduces the risk of homelessness caused by an unexpected financial hardship or offers safe, stable housing for those currently experiencing homelessness.
3. The Water Assistance Program helps families with a one-time payment to prevent disconnection of their water services.
4. The Health Service Program and Dental Program assist persons with getting prescriptions, optical, hearing or dental services they need but cannot afford. These programs provide access to vital health services and improve the quality of life and well-being for persons who cannot afford these needed services.
5. The Supplemental Food Pantry Program provides funding to local food pantries to help them better serve their communities with the needed nutritional items or personal care products. By supplementing these food pantries, especially in food desserts, we are enhancing their capabilities of serving families facing food insecurity.
6. Through TCSI's Transportation Program individuals and families can maintain employment or education by providing car repairs at local automotive shops.
7. The Child Care Program aids working families and parents attending school with monthly payments to local summer camp programs for school age children. This program provides peace of mind for parents, knowing that their children have safe, reliable childcare during summer months and reduces the financial burden of summer childcare cost.

TCSI staff are participating in Family Centered Coaching classes through The Prosperity Agenda. By having staff attend these sessions, we are enhancing the

staff's capacity to support the whole family's needs. Family Centered Coaching will be working with families to provide wraparound services to help families achieve self-sufficiency.

3.4 Describe the process you used to prioritize the needs identified in your needs assessment to select your proposed work program. Be sure to identify how the proposed program addresses a priority need. (CSBG Act)(IL Economic Opportunity Act)

Each year, TCSI's Executive Director and Management Team review the results of the Community Needs Assessment Surveys to see what the biggest challenges are for families in our service area. These results help analyze current data to pinpoint top needs, compare with previous year's results, and identify changes in trends..

TCSI engages program staff in discussions about the needs they observe through direct conversation with clients.

TCSI also assesses the local economics to better understand and respond to the short-term emergencies and the long-term impact of families and communities. Mass layoffs, business closures, and housing changes, also help us to identify families in immediate crisis and plan our programs and services accordingly.

TCSI's Board of Director's are involved in the planning process through discussions held at board meetings, The Executive Director updates the Board on the status of each services, providing insight into performance and outcomes. When a service is not meeting the expectations, the Board and TCSI staff will discuss ways for improvement or changes to services to best serve the service area.

3.5 Complete the chart below to demonstrate how the Agency developed work programs based on your community needs assessment and planning process. Consult with a ROMA professional to complete this chart and assure the need meets the intended outcome. (Organizational Standards)

Need Statement	Work Program Name
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Families cannot afford school supplies and activity fees	School Supply Program
Individuals are at risk of eviction	Housing Payment Assistance
Families are at risk of disconnection from vital utilities.	Utility Payment Assistance
Individuals cannot afford needed healthcare.	Health Services, Screenings and Assessment
Individuals cannot afford dental care	Dental Services, Screenings and Assessment
Families cannot afford needed food or household items.	Nutrition and Food/Meals
Individuals need improved parenting skills	Family Development
Families need information about available services.	Referrals
Families lack safe, reliable transportation	Transportation Services
Families lack safe, reliable summer day care	Child Care
Families need help recovering from a disaster.	Disaster Relief

4 Linkages and Funding Coordination

4.1 How do you develop linkages to fill identified gaps in your service area through the provision of information, referral, case management, and follow-up? Please provide at least one example of how you developed linkages with another organization or organizations to address an identified gap in the past year. (CSBG Act)

During the summer months, TCSI's Program Specialist research, update and expands a list of resources covering the service area to refer clients to other needs that our agency cannot assist with. This list includes community resources such as food pantries, township offices, and other social service agencies. By maintaining and up-to-date referral network, families receive support that extends beyond TCSI's services. TCSI Executive Director and management team participate in meetings with local service providers to stay informed about available services and to build community partnerships. These meetings provide opportunities to network, share insights, and discuss the needs of individuals and families in our area. This helps to ensure TCSI remains connected with the local service provider network. TCSI also participates in resource fairs throughout the communities. These events provide an opportunity to share information about the agency's programs and services, connect directly with community members, and build relationships with other providers in attendance. These events increase awareness of available resources and strengthen TCSI's role as a partner in the support network.

This past year, TCSI received a referral from a local women and children shelter on a young mother and an infant in urgent need of deposit assistance. The mother has been left unexpectedly by the child's father, who had been the sole provider. Without any support, she was unable to pay rent and utilities, resulting in eviction. With no family nearby, aside from the baby's paternal grandmother, whom she could not stay with due to the circumstances, the young mother and her child found temporary shelter at Heart House in Woodford County.

The case manager at Heart House, mobilized support: enrolling the mother in TANF, placing her on the waiting list for subsidized housing, assisting with resume development, and providing job search support. Through these efforts, the mother secured part-time employment at a local general store and was approved for subsidized housing.

TCSI collaborated with Heart House, the Housing Authority, the landlord, the utility company to provide deposit assistance, utility support, and a voucher for essential household items. This coordinated effort helped this young mother and child transition from homelessness to an affordable, stable, safe home environment.

Six months later, TCSI followed up with the housing authority on this young mother. She continues to live independently, maintaining stable housing and employment.

4.2 How do you coordinate the use of CSBG funding with other public and private resources? How do local and other resources work together with CSBG funding to meet needs in your area? (CSBG Act)

TCSI coordinates with many local service providers to help provide wrap-around services for individuals and families in need. Partnerships include local homeless shelters, such as the Rust Transitional Center, Heart House, Center for Prevention of Abuse and The Phoenix Community Development Services. These partnerships provide stable housing, utilities medical care, and other essential needs to unhoused individuals and families, TCSI also partners with food pantries to provide food, personal and household items, utility companies to provide support to persons struggling with utility bills, and dental offices to provide needed dental services, etc. Through CSBG required partnerships, TCSI partners with the two local WIOA One-Stop Shops to provide referrals and services for WIOA customers.

TCSI is also part of the IRIS referral system through the Tazewell County Health Department and Carle Health, Through this system TCSI can provide a direct referral to vital services in our area that our agency cannot provide.

4.3 Describe how you collaborate with other social service providers in your area, including religious organizations and charitable groups, to maximize resources, avoid duplication, and coordinate activities? (CSBG Act)

TCSI staff actively coordinates with a variety of social service agencies to provide comprehensive support for individuals and families throughout our local communities. This includes collaboration with all four local Health Departments, Head Start, local Salvation Army offices in Peoria, Tazewell and McLean counties, Social Security offices, Housing Authorities, Senior/Disabled housing complexes, United Way, HOI 211, PATH Crisis, The Immigration Project. TCSI also works closely with many local food pantries to refer clients, local homeless shelters and homeless providers to connect clients with resources and support to stable housing.

TCSI coordinates with a wide variety of local partners to deliver services across multiple programs. Through the Health Services Program, staff work with local pharmacies, dentists, optometrists, and audiologists to provide essential health care services. For Housing Assistance, TCSI partners with local landlords, housing authorities, and homeless shelters to support persons with maintaining or securing housing, and local water companies to maintain water services.

Additional coordination includes working with local summer camps for the Summer Camp Assistance Program, local automotive repair shops for the Transportation Program. Beyond referrals to food pantries, TCSI supplements 13 local food pantries with CSBG funds to help stock their shelves and meet the needs of their community.

Throughout the year, TCSI staff deliver presentations to local agencies and parent groups to raise awareness of the agency programs. TCSI has also participated in many health fairs, family days and informational meetings throughout the service area.

With the client release of information signed, TCSI Program Manager works closely with the local Salvation Army, Heartline, and other social service agencies to prevent duplication for services and ensure efficient use of available resources. Coordination is important, especially when funding is depleted in programs such as water, rent, and utilities. The Salvation Army often refers clients to TCSI first to determine assistance, allowing their resources to help once TCSI funds have been depleted and stretch limited resources.

TCSI staff is or has been involved in various committees and boards in the service area, such as, The Rust Transitional Center, the Heart of Illinois Continuum of Care, Tri-County Interagency Council, AOK/All.

Our Kids Network, the Tazewell Community Area Project and The Friends of Richland Youth.

TCSI's CSBG Program works in close coordination with internal programs such as LIHEAP, Weatherization, and Employment Barrier Reduction Program to address the multiple needs of clients. This integrated approach ensures that families receive holistic support. All Program Specialist are cross trained in each agency program, enabling them to provide clients with maximum service and seamless access to available resources. Program Specialist also conduct outreach and provide referrals to external resources for the needs that fall outside the agency's services.

All TCSI staff are currently enrolled in the Family Centered Coaching (FCC) classes through *The Prosperity Agenda*. This training will equip staff with the skills and tools needed to support families using the whole family approach. This will help families navigate their path towards success. TCSI plans to begin implementing FCC strategies across our programs in 2026, enhancing the agency's ability to provide family centered support.

4.4 Describe how the Agency coordinates employment and training activities, including at a minimum, how the Agency coordinates with WIOA."? (CSBG Act)

Please attach your WIOA agreement in the Appendices (Instructions can be found in the *CAP Template Guide*) in addition to describing coordination of other employment and training services provided.

Tazewood Community Services, Inc. partners with our local WIOA, Career Link offices in Tazewell & Woodford Counties for referrals to job training programs and continuing education opportunities. Through Career Link and Illinois Central Collage, clients have access to a variety of grants including job training programs, certificates programs and 2-year degree programs. These partnerships support individuals in gaining skills needed to achieve employment and economic stability.

As a required partner of the WIOA program, TCSI's CSBG Program provides direct linkages at the One-Stop shops via phone-based communication to provide timely referrals and assistance. This collaboration helps people access employment, training, and support services.

4.5 How does your Agency ensure people have access to nutritious food on an emergency basis? (CSBG Act)

TCSI maintains an updated list of food pantries in each county within the service area. All Program Specialist have access to the food pantry lists and can refer people in need of food to their nearest food pantry. In urgent situations, TCSI staff coordinate directly with community food pantries that are willing to open up outside of regular hours to provide emergency food assistance, regardless of the client's residence. TCSI also partners with the Hope Chest in Pekin located 2 miles from the agency's office to provide customers with an emergency voucher to receive food and/or household items. This partnership ensures clients facing an immediate need have access to essential food items while a longer-term solution is arranged.

In addition to maintaining referral list, TCSI partners with 13 local food pantries across Tazewell and Woodford Counties by providing funds twice a year to help supplement their shelves with food and/or nonfood items. This financial support helps strengthen the pantry's ability to meet the growing need in their community.

TCSI staff refer clients to the local Department of Human Services (DHS) office to apply for an emergency link card if they are currently not receiving SNAP benefits. The DHS office in Pekin is located a mile from TCSI's office. For clients who refer to apply online, TCSI can provide a direct link to the application.

5 Youth Initiatives:

5.1 Describe how your agency will promote increased community coordination and collaboration in meeting the needs of youth, and support development and expansion of innovative community- based youth development programs such as the establishment of violence-free zones, youth mediation, youth mentoring, life skills training, job creation, entrepreneurship programs, after-school child care. (CSBG Act)

While TCSI does not provide any services to directly address the above needs of youth, TCSI does provide school supplies and shoe gift cards for any age child pre-k through 12th grade. TCSI partners with Shoe Encore purchase \$75.00 gift cards for 306 children in Tazewell & Woodford Counties. TCSI also helps supplement two groups, Woodford County Heartline, and The Hope Chest of Tazewell County to provide supplemental funds to purchase new school supplies. Thanks to these efforts, over 600 children will be starting the new school year with confidence and readiness.

Once all staff have completed the Family Centered Coaching (FCC), TCSI hopes to incorporate these skills into helping the whole family to complete self-sufficiency, including teens with life skills, training, etc.

TCSI participates in the IRIS referral system and has the capability to provide direct referrals to parents and teens.

5.2 Describe how your agency will use funds to support innovative community and neighborhood-based initiatives, which may include fatherhood and other initiatives, with the goal of strengthening families and encouraging effective parenting. (CSBG Act)

TCSI is preparing to launch a Family-Centered Coaching pilot in 2026, with the goal of strengthening the whole family and encouraging effective parenting. To achieve this, TCSI will collaborate with specialized agencies that offer services in budgeting,

parenting skills, household skills, mental health support, education and employment assistance.

The pilot will begin with two to three families, allowing TCSI to adjust its approach and build a foundation towards broader implementation.

TCSI's goal for Family Centered Coaching participants will be strengthening the whole family and encourage effective parenting. TCSI will collaborate with agencies that can provide specialized services for parents and children with budgeting, parenting classes, household skills, mental health, education and employment.

6 Innovative Community and Neighborhood-Based Initiatives

6.1 Describe at least one innovative initiative or approach your Agency developed or implemented in the past year, or plans to develop in the coming year. (CSBG Act)

One of TCSI's long-term goals set by the Executive Director and Management Team is to provide services through the whole family approach. This strategy focuses on

supporting every household member, adults and children by addressing the needs and promoting family stability and success.

TCSI applied and received a scholarship through the Illinois Association of Community Action Agencies to help offset the cost of staff participation the Family Centered Counseling (FCC) offered by *The Prosperity Agenda*. This course is designed to equip staff with the tools and strategies needed to support families using a whole family approach. By connecting families with the resources and services necessary for long-term stability.

All TCSI staff at both the Pekin and Bloomington offices are currently enrolled in the Family Centered Coaching with the expectation of completing in the fall of 2025. This training is part of TCSI's goals to adopt a whole-family approach across its programs. Staff are gaining the skills needed to connect families with comprehensive resources and services that promote stability. TCSI plan to begin implanting FCC practices in 2026.

7 Disaster Preparedness

7.1 Does your agency have a written disaster plan in place that includes strategies on how to remain operational and continue providing services to low-income individuals and families during and following a disaster?

- Yes
 No

7.2 If so, when was the disaster plan last updated?

7.3 Attach a copy of your plan in the appendices

7.4 Check box below that applies to your agency.

- Public Agency: Plan can be reviewed at agency
 Disaster Preparedness Plan Attached.
 Not Applicable

7.5 If your agency does not have a disaster plan, please Identify types of disasters that have occurred in your area that could impact low-income individuals and families.

TCSI has responded to multiple natural disasters in its service area, including two major tornados and a flood affecting its service area. The first tornado occurred in May 2003, impacting 120 homes in South Pekin and approximately 100 apartments and homes in Morton, both in Tazewell County.

In April 2013, a levee breach caused by overflow of the Illinois River let to flooding in East Peoria, affecting residents of the Richland Neighborhood, a low-income neighborhood. Residents were encouraged to voluntarily evacuate, but many of these families lacked renter or homeowner insurance. TCSI assisted these families with hotel and food vouchers, and once able to get back into their homes, assisted with cleaning products and household items.

On November 17, 2023, Tazewell County experienced a devastating series of tornadoes. An EF2 tornado struck Pekin and East Peoria, while an EF 4 tornado devastated parts of Washington. Combined, there were over 1,350 homes and 7 apartment complexes damaged or destroyed, one complex contained over 200 apartments, many occupied by lower-income residents.

In the aftermath, the American Red Cross issued a urgent call for coordination among emergency and social service providers. TCSI joined forces with agencies, churches, community leaders, and volunteers to assess the emergency needs and organize relief efforts.

In both disasters, TCSI collaborated with the Illinois Department of Commerce and Economic Development to secure emergency funding to provide hotel vouchers, food vouchers, prescription vouchers and gift cards for emergency and household items.

In the 2013 tornado, TCSI responded swiftly, utilizing CSBG and Disaster Relief funds to support affected families. In addition to the grant funds, TCSI received

generous of donations of cash, gift cards, and supplies from the surrounding communities.

Following the tornado, TCSI partnered with the local health department to obtain a list of affected households. Within 10 days, intake sites were established in each of the affected communities to distribute hotel, rent, food, and prescription vouchers and gift cards to purchase emergency or household needs. *Hairballs and Whiskers*, a FaceBook pet group, also participated at these events providing PetSmart and Petco gift cards, pet food, collars, leashes, toys, and beds.

Rock to the Rescue, a nonprofit founded by Tommy Shaw of the band Styx and Kevin Cronin from REO Speedwagon, contacted TCSI to be one of the recipients of funds raised through a concert, auction, and donations held in Bloomington, Illinois. This event raised over \$400,000 to assist families affected by the disaster. Thanks to this generous contribution, TCSI was able to expand its support by providing additional resources and services to families in need.

7.6 If you do not have a written plan, or if your written plan does not include working with your community to address disasters, who do you partner with when a disaster occurs? (*i.e. Data Security Breach, Flooding, etc.*)

- IEMA
- Red Cross
- V.O.A.D. (*Voluntary Organization Active in Disaster*)
- C.O.A.D. (*Community Organizations Active in Disaster*)
- County Offices of Emergency Management
- City Offices of Emergency Management
- Catholic Charities

- IL Dept. of Public Health
- Health Departments
- FEMA
- Local Religious Charities
- Salvation Army
- United Way
- ICNA
- IT Security Firm
- Other

<input checked="" type="checkbox"/> Community Foundations <input type="checkbox"/> Farm Rescue	<i>In the CAP Template Guide you can find additional potential resources and methods of contact.</i>
<i>If 'Other' was marked above please list the partnerships below.</i>	

8 Appendices

Please complete the table below by entering the title of the document and its assigned appendix letter.

Document Title	Appendix Item
Board Minutes from CAP Approval Board Meeting	A
WIOA Agreement	B
Community Action Needs Assessment-Rural Population	C
DCC/DCEO/Tazwood-Marketing Campaign	D

